Self-Serve Billing Guide

General · https://tenjin.com/docs/self-serve-billing-guide/

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This applies only to all accounts created on Tenjin from August 21st, 2025 onwards.

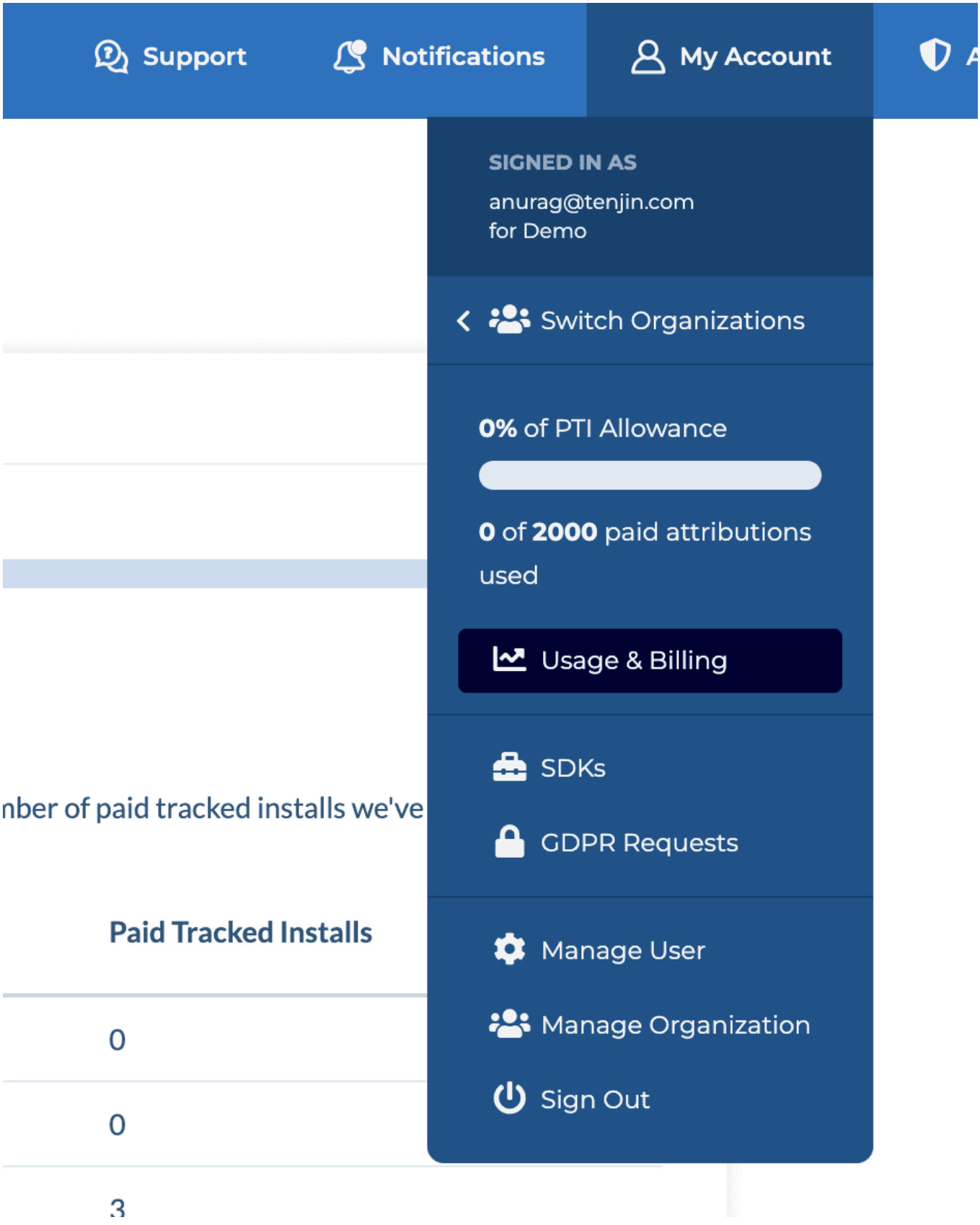
Self-Serve Billing Guide

Overview

Easily choose one of our All-Inclusive plans, activate it instantly, and manage your subscription - all in one place. If your needs evolve, upgrades or downgrades are just a click away, and you can cancel anytime.

How to Subscribe to a Plan

1. Log in to your account and go to Usage & Billing under **My Account**.

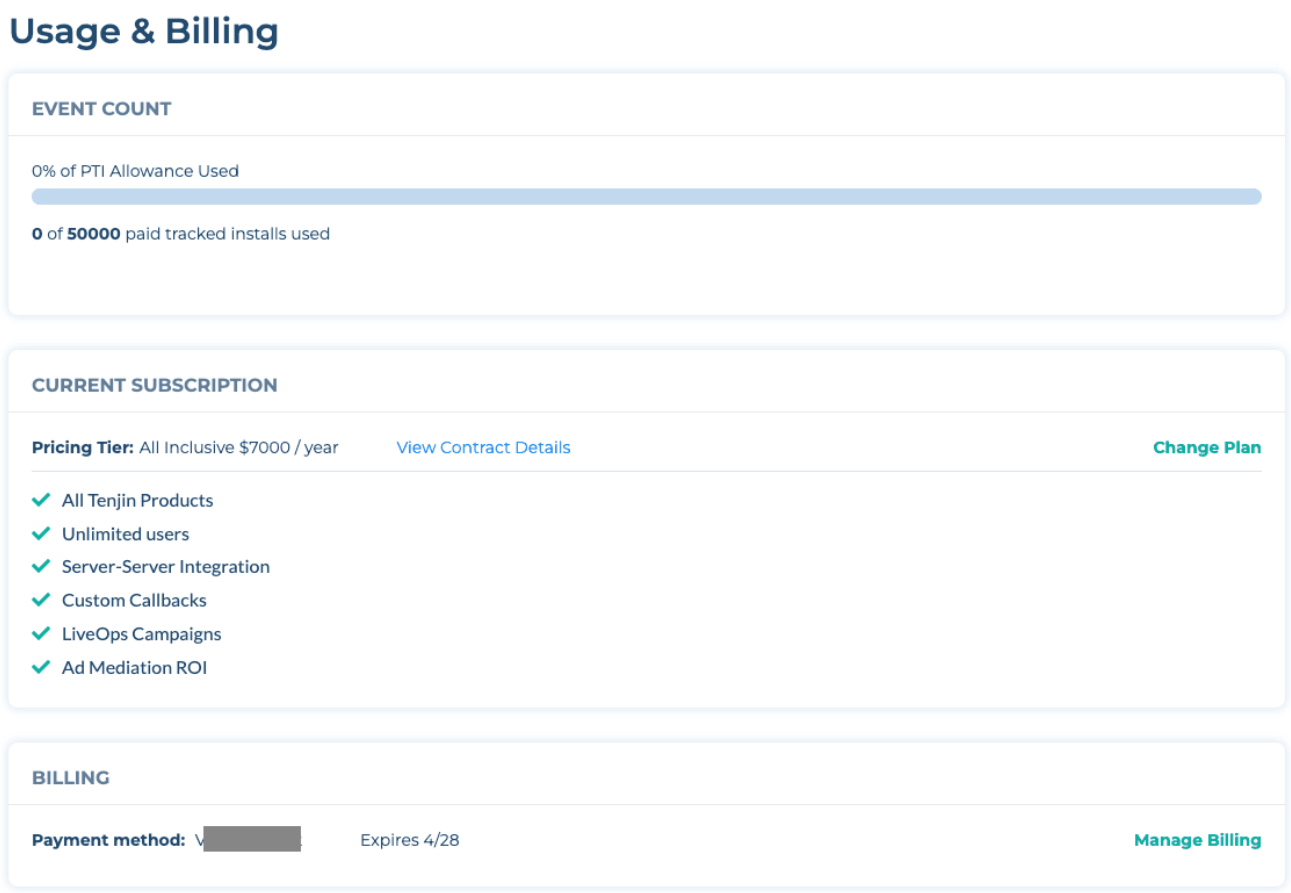


2. Select your plan. Choose either monthly or yearly subscription options, and click **Subscribe**.

3. **Review pricing details**. The left panel shows a pro-rated charge for the rest of the current month, based on the plan price. All plans start on the 1st of the next month.
4. **Enter payment details** and click **Subscribe**.

Manage Your Subscription

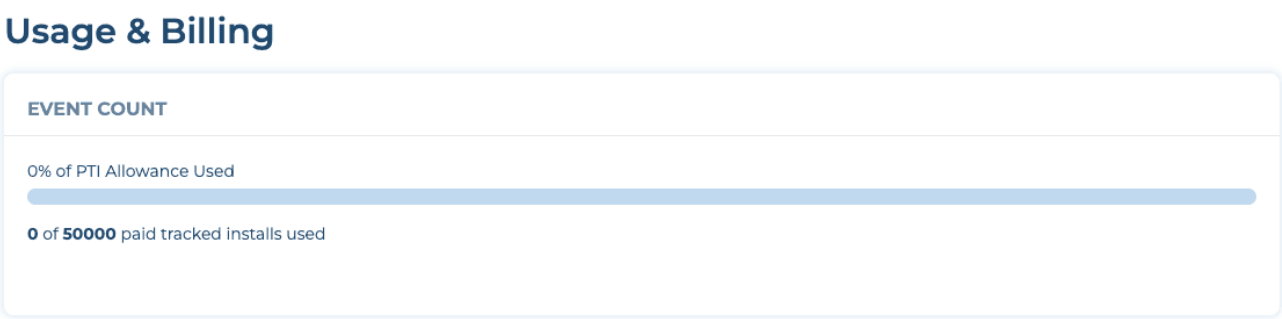
- You can manage your plan from the same dashboard, by clicking on **Change Plan** or **Manage Billing**.



- **Cancel anytime or Upgrade/Downgrade** - no long-term commitment. Your service will continue until the end of the current billing period. Once you click **Change Plan** or **Manage Billing** you can Update your subscription or cancel it.

Monitor Your Usage

You can monitor your **paid conversions** usage from the Events Count tab. It shows how many installs you've used out of your plan allowance, along with the percentage consumed, so you can track progress.



If you have any questions, please reach out to sales@tenjin.com.

How can I update my billing address and Tax ID?

How does billing work when a new plan is applied mid-month?
